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AGENDA:

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TRAVEL AGENTS



AIR LINES



HOTELS / B&B



CORPORATIONS/SME



WEB SITES & PORTALS

- **Company Overview**
- **Markets**
- **Customers**
- **Products & Services Portfolio**
- **Product Demonstration**
- **Q&A**



Company Overview

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A company comprised of technology & travel professionals focused on providing global technology and process management solutions to the travel industry.



Market Segments

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TravelStoreMaker.co.za provides process management and technology solutions to:

- **Traditional Airlines**
- **Low cost carriers**
- **Charter operators**
- **Tour operators**
- **Travel agencies (IATA & non- IATA)**
- **Consolidators**
- **Web portals and Affiliates**
- **Hotels and hotel content providers**
- **Small and medium size corporations**

Market Coverage

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TravelStoreMaker.co.za IBE customers are located in 19 countries.

- Belgium
- Bulgaria
- Denmark
- France
- Germany
- Greece
- Hungary
- Ireland
- Israel
- Italy
- Malta
- Mexico
- Netherlands
- Norway
- Poland
- Romania
- Spain
- UK
- USA



Products

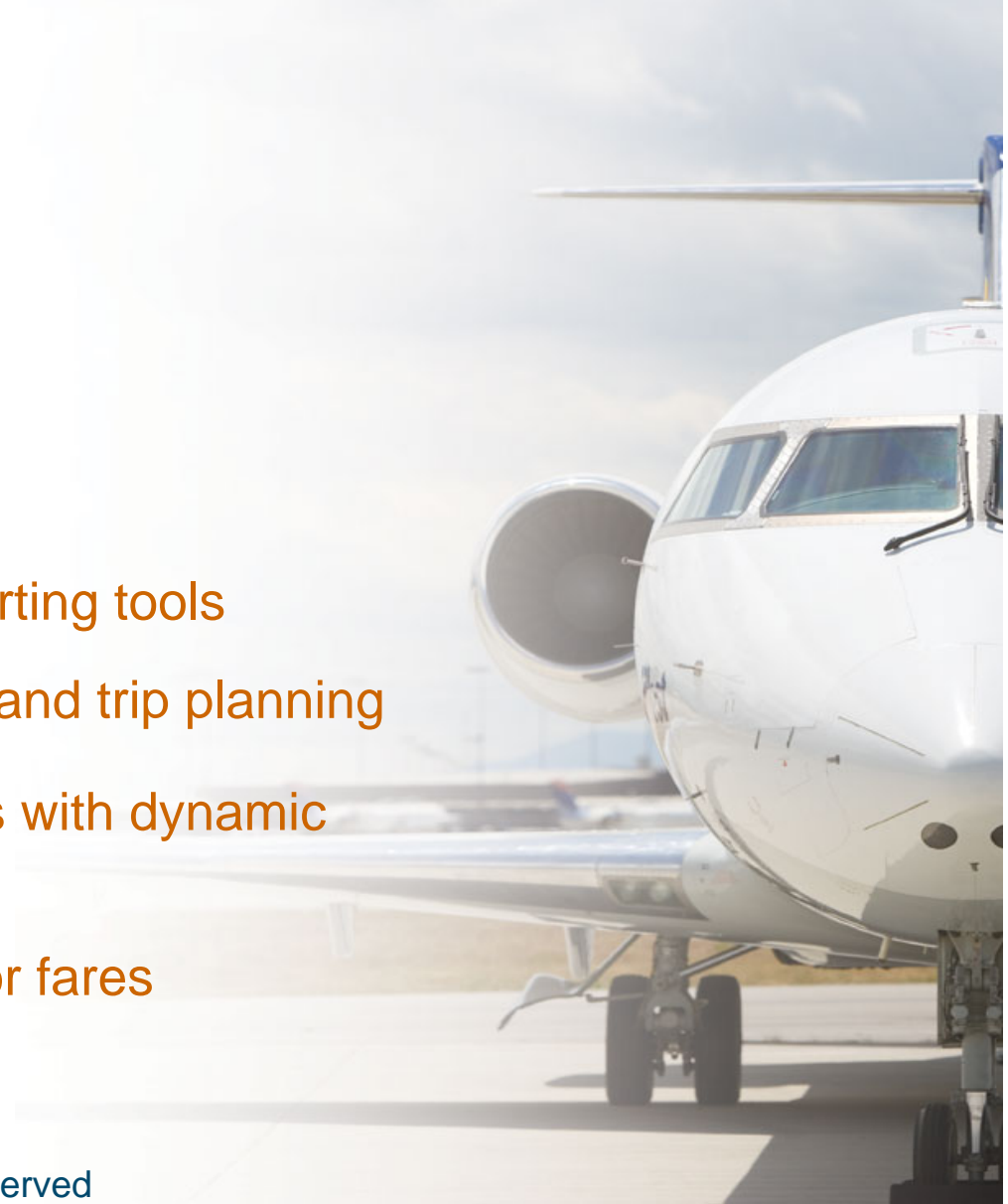
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- **Internet Booking Engine (IBE)**
- **Hotel Inventory Management System**
- **Charter Inventory Management System**
- **Web Based Airfare Loading Tool**

Features

- 21 languages
 - Multi-currency support
 - 3- click booking process
 - Travel management & Reporting tools
 - Easy access to airline fares and trip planning
 - Ability to easily change fares with dynamic mark-up/down features
- Ability to support consolidator fares



Internet Booking Engine

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Content Sources:

- GDS Airlines
- Low Cost Carriers
- Charter Airlines
- GDS Hotels
- Hotel Content from non-GDS Providers
- GDS Cars
- Car Content from non-GDS Providers





Dynamic Packaging Solution:

TSM's IBE incorporates dynamic packaging technology that seamlessly integrates flight options with hotel and/or car.

Content coming from various GDS, Low Cost Carriers, Charter operators, Hotel and Car providers (TravelNow / Hotels.com, Octopus / GTA, Tourico, JAC, ResDirect TSM proprietary hotel database, Holiday Autos, EasyCar and further 15 providers)

Additionally this is an excellent tool as part of our travel agency desktop application.



Corporate Travel Management Tool

The Corporate Travel Management Tool, allows TSM's IBE to support the small to midsize corporate accounts of travel agents

- **Assign specific preferences or restrictions at the corporate level or the employee level**
- **Facility to mark up/down fares**
- **Password protected access**
- **Unlimited number of corporate storefronts with unlimited numbers of employees supported**



Customization and branding technologies

- **Additional languages can be implemented within one release cycle.**
- **Flexibility to configure the look and feel**
- **Add and remove content**
- **Unlimited number of storefronts with the company brand**

Hotel Inventory Management

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At a glance...

- Ability to load inventory allotment, rates, info, pictures, geo location, company policy and more
- Support of Company's pricing policy
- Availability maintenance, calculations and online sales
- Distribution of content through affiliates and partners
- Reports
- Ability to display hotel inventory exclusively
- Hotel information integrated with all other content at point of sale

Charter Inventory Management

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At a glance...

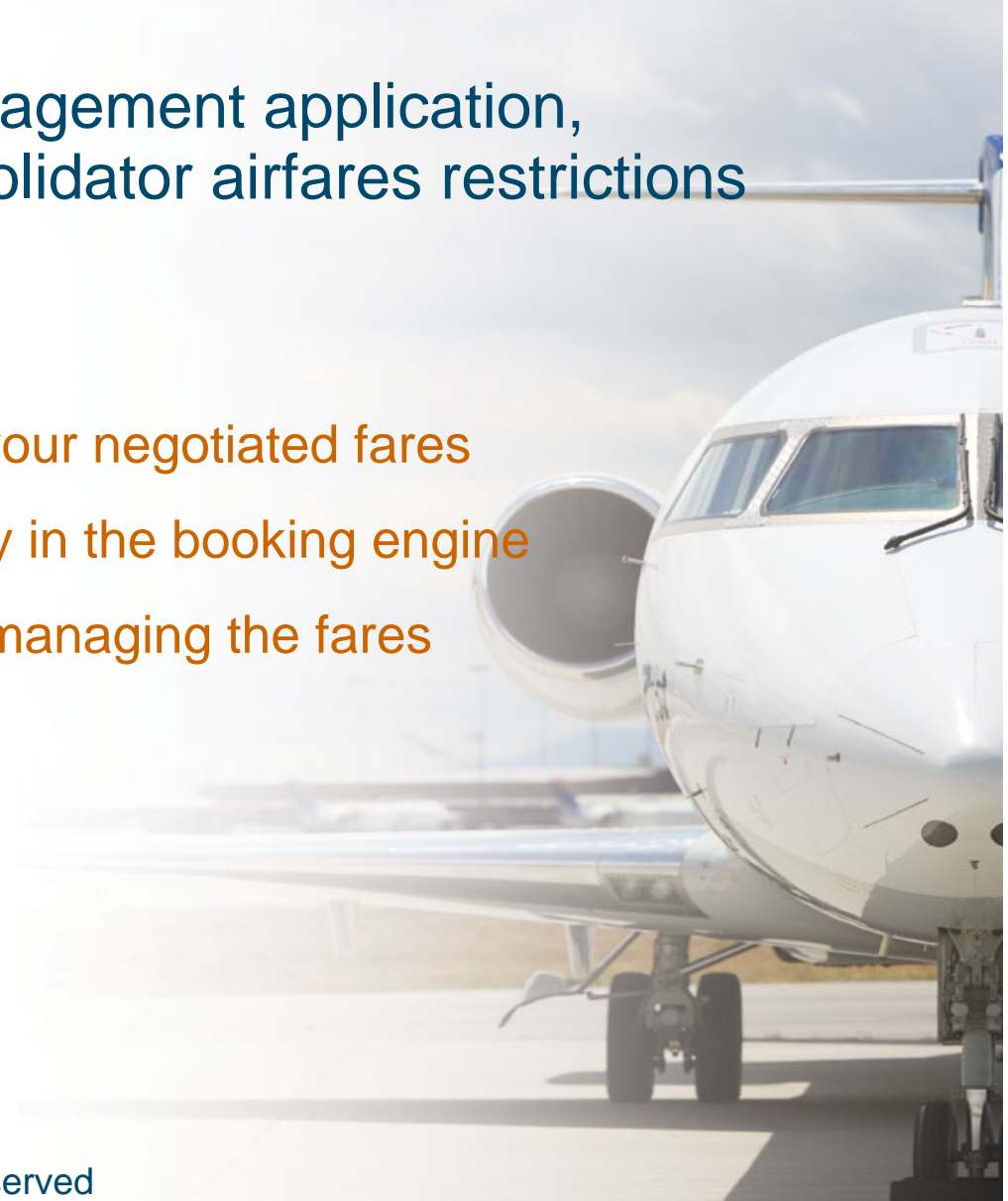
- Ability to load inventory allotment, rates, info, pictures, company policy and more.
- Online sales and cancellations automatically adjust availability
- Distribution of content through affiliates and partners
- Reports
- Ability to display charter inventory exclusively
- Charter flight information integrated with all other content at PoS

Web Based Airfare Loading Tool



A web based Air Fares Management application, supporting all types of consolidator airfares restrictions and pricing.

- Ability to load and manage your negotiated fares
- Ability to manage the visibility in the booking engine
- Own database schemes for managing the fares



White Label Program

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Using our Portal Program any website operator will be able to integrate a TSM booking engine allowing their visitors to purchase travel services.

- **Multilingual Internet Booking Engine**
- **24/7 multilingual Customer Support Center**
- **Toll free numbers outbound in more than 40 countries**
- **Fulfillment Centers for ticketing**



Customer Reservation Support and Call Center Service

- 24/7 Multilingual Call Center and Support service by well trained travel agents with IATA UFTA certificates and the ability to work on different reservation systems.
- After hours Customer Support
- Toll-Free telephone numbers in more than 40 countries,

Business Process Outsou

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- Custom applications development
- Data base development
- Web design
- Data and Fares Management Services



Thank you

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**Thank you for
seeing our corporate
presentation!**